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SME Use	✔
Telecommunications	✔
Data Centre	✔

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Silver Maintenance Cover

Part No.

Product Description

Adept Power Solutions have designed an industry leading modular UPS maintenance programme for all our customer's needs; we fully understand that different customers have different maintenance requirements. Our modular system allows you to pick and choose the options you require, ensuring you receive a cost effective and fully optimised UPS maintenance contract that suits your exact requirements.

Silver cover upgrades your period of emergency cover from normal business working hours to a comprehensive 24/7/365 offering, ensuring your UPS power protection infrastructure is covered for every single second of the day, including all Bank Holidays, weekends and major holidays such as Christmas Day.

Silver UPS Maintenance Cover Includes:

- Annual UPS service in Normal Working Hours.
- 24/7/365 Emergency cover.
- Next Working Day emergency response.
- Telephone technical support.
- Service Paperwork.
- Expert Advice.

All UPS maintenance contracts include an annual preventative maintenance service visit as standard. This helps to ensure your UPS system remains operationally efficient throughout the year. A full report is provided covering any potential issues and recommended works. The service itself is carried out during Normal Working Hours (NWH) however, if required we are able to provide an evening or weekend visit as part of your solution and the engineer who attends site will provide a very comprehensive service of the UPS.

You can also add 'Plus' cover to your maintenance contract. This upgrade provides all-inclusive labour & travel on all emergency call outs for the year.

Further to this additional options can also be added as required.

Additional Modular Maintenance options:

- Additional service visits
- Remote monitoring
- Out of hours service visits
- Load bank testing
- Battery impedance testing